

System Upgrades

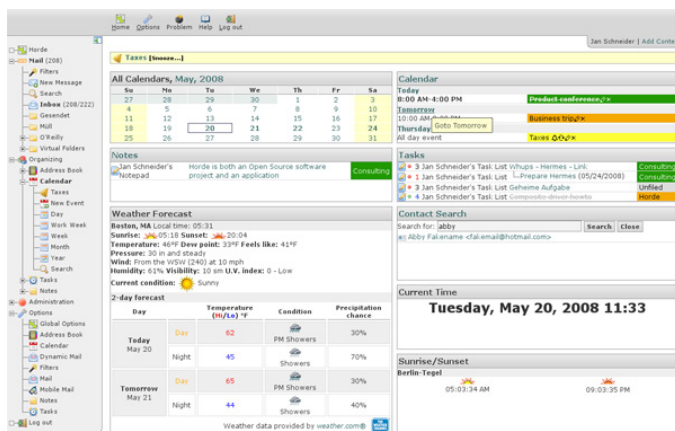
As you may have been able to tell we have been doing a lot of upgrading. This inevitably, has resulted in some down time with your email and websites. We are sorry if this has caused any inconvenience. The good thing is that these upgrades are to better our service to you. And we are very excited to unveil our new webmail program - Horde.



Horde Webmail program

We have completed the webmail upgrade! You'll be happy to find new exciting features and functionality with our new webmail. The program we are now using is called Horde. You will be able to check your webmail by clicking on the big button on this page webmail.lobo.net - this includes all email addresses, hosted domains and @lobo.net addresses.

You'll need to use your FULL email address as your username, type in your password and select a "mode". We suggest that you use the "Dynamic" mode but you also have the option of "Traditional" which is just a different way to view the same information. If you are checking your email with a handheld device then "minimal" may be your favorite. You don't have to stick with just one of these, you may use the Dynamic mode while you're on your computer and choose minimalist while your out and about using your handheld device.

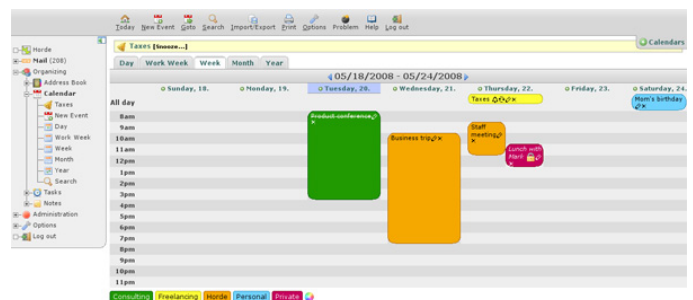


We suggest that you browse around through the program

to get yourself acquainted with it - you'll find that it can be very powerful if you utilize some of the options that you now have.

Here are just some of the features that you'll find in Horde:

- Public and shared resources (calendars, address books, tasklists and notepads)
- Unlimited resources per user
- Translated into 41 languages including right-to-left scripts and unicode support
- Global categories (tags)
- Customizable portal screen including applets for weather, quotes, etc.
- 25 different interface themes
- Online help system
- Import and export of groupware data from other applications
- Synchronization with PDAs, mobile phones, groupware clients
- Integrated user management, group support and permissions system
- User preferences with global default values
- Strong integration, e.g. address book lookups in meeting planning, task due dates in calendar
- Platform independant, works on any web server with PHP support, i.e. Linux, Windows, Solaris, Mac OS X Server
- Abstract database support, e.g. for MySQL, PostgreSQL, Oracle, Microsoft SQL-Server



Horde Calendar

- Day, week, work week, month and year views
- Recurring and all-day events
- Alarms with email notifications
- Simple and advanced search forms
- Meeting planning, also with other calendar applications
- Email notification about changed events

Newsletter

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- Free/busy information exchange with other calendar applications
- Subscription of remote calendars
- Integration into external clients like Apple iCal, Mozilla Sunbird, Microsoft Outlook
- iCalendar and iTip support

Horde Contacts

- Distribution lists/email groups, also across address books
- Simple and advanced search forms
- Customizable address book listings
- vCard support
- Address book pager (rolodex)
- Customizable contact fields
- Integration of existing address books

Horde Tasks

- Priorities and due dates
- Searchable descriptions
- Email notification about changed tasks
- Integration into external clients like Apple iCal, Mozilla Sunbird, Microsoft Outlook
- vTodo support

Horde Notes

- Fulltext search
- Character counter

And there are many more features, so go ahead and play around and let us know if you have any questions!

Below are some indications that you probably clicked a risky link.

Pop-ups

If you click a link, and the new site inundates you with Pop-Up after Pop-Up. Close the Browser window immediately; Either click the X in the top right-hand corner of the main window, or press Alt+F4 together to close the browser, and any of the Pop-Ups that you can. If you can't get a window to close you have another option:

Right click the Taskbar and left click Task Manager, Click the Applications tab and end task on all the browser windows you can.

- a. Left Click once on the browsers icon
- b. Left Click once on the end task button
- c. If you are asked to confirm click End Task again.

Run a malware scanner, like Adaware, as soon as possible. Perform a full system scan with your Anti-virus program. Firefox and Opera include blocking features, and some add-ons are available for Internet Explorer.

Your firewall program goes nuts.

After you have set up your firewall to allow access for your legit programs, email, web browser, etc., any alerts it gives you could be serious. If you get multiple alerts from any particular website, take it seriously. Close the browser window. Run a malware scanner and perform a full system scan with your Anti-virus program

Secure cure

If you are prompted to enter personal information, like username, password, or account numbers, check the browser window before entering any information. Look for the lock icon in the lower right hand corner of your browser window - it should show a closed padlock. When you hover your mouse over the icon, the tool-tip will tell you who signed the secure certificate for that site. Check the Address bar next, it should begin with https:// or the site is not secure. The padlock and https: mean that the information is being encrypted before it is sent out over the Internet.

Check the spelling

Most legitimate sites will use a spell checker before posting their web site. So, if the form you are filling out asks for your "cerdtt card number", you may wish to re-think that particular order. Also when typing in an address in your browser: <http://www.goggle.com/> is not the same as <http://www.google.com/>. Some folks prey on our typos by setting up websites with common typos as their domain name. They are not always malicious, but before you enter any information, check.

<http://www.ftc.gov/bcp/online/pubs/alerts/phishingalrt.htm>

Too good to be true

If an offer seems too good to be true, it probably is. You don't get a \$1000.00 gift for doing nothing. They may ask you to provide personal information, download something compromising, engage your friends in a pyramid scheme, or all of the above. Be careful, Even after you read the EULA and the privacy policy.