

New lobo.net website!

We unveiled our new website this month and are getting lots of great feedback. Visit the new website at www.lobo.net! Let's talk a bit about a couple of the areas that our current customers can benefit from the new website design.

Important Announcements

The new "Important Announcements" area of the home page - This is just what it states, we'll update this area with information like upgrades to our system, virus alerts, etc... so keep your eye on this area.

News & Notices

On the left gray navigation area you'll see this link, here you'll see the important announcements among other news and notices about computers, the Internet, Email, etc. Also on this page is an archive of all the newsletters we send out with our monthly bills! We have had great feedback on these newsletters so we have decided to offer them as PDF downloads. A lot of our customers don't get billed each month so this is a great place for those of you who don't get billed monthly to still get our newsletters. All this information on the new website will be on the next couple of newsletters for this very same reason.

Useful Links

This page is very light at the moment but we have big plans for it! We would like to offer all of our business customers a chance to get their name on our useful links area, kind of like a business directory. If you have a business with a website and you are one of our customers we will add you to this listing - please fill out the form located on this page:

<http://www.lobo.net/index.php?page=submit>

Customer support

We now have a support area where you can download and print PDFs of popular support requests including email setup, DSL router setup, etc. We will be adding more of these PDFs as we go.

There are lots more new information resources on the new

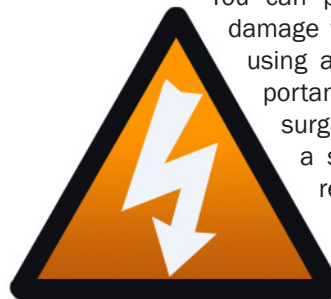


website, so feel free to browse around! We will be updating our website constantly and if you have any questions, comments or suggestions please let us know by sending an email to support@lobo.net.

Summer

Summer in New Mexico often means lightning. You may think your systems are in danger only during an electrical storm, but anything that interrupts the electrical circuit and then starts the current back again can fry your components. Something as simple as someone turning on an appliance that's plugged into the same circuit (especially a high voltage one such as a hair dryer, electric heater, or air conditioner) can cause a surge, or a surge may be caused by a tree limb touching a power line. If you have a power outage,

you may experience a surge when the electricity comes back on.



You can protect your systems against damage from power surges by always using a surge protector, but it's important to be aware that most cheap surge protectors will survive only a single surge and need to be replaced afterward. An Uninterruptible Power Supply (UPS) is better than a surge protector; it has a battery that keeps power flowing smoothly even when there's an outage, to give you time to gracefully shut down.

One of the nicer features of surge protectors is the multiple outlets they provide, however, don't confuse a surge protector with a simple multi-gang power strip. A decent surge protector will have an indicator light to tell you if it has stopped a surge and is functioning properly. Many surge protectors, designed for computers, will also have surge protection for phone lines built in.

Look for the Underwriters Laboratories (UL) ratings. Be sure that whatever you purchase it is listed as a transient voltage surge suppressor. UL calls the standard

UL 1449, which is a minimum performance standard for surge suppressors. UL also lists Power strips with little or no surge protection, but it lists them under a different standard - as an extension cord.

Look for a guarantee. Some manufacturers offer a guarantee, on your system, should the protector fail. This will usually indicate a higher level of protection for that unit.

Don't be afraid to spend a few bucks to get a decent one (how much did you pay for your computer?); don't expect much from a surge protector that costs less than \$10.00. On the other hand, most folks don't need a \$300.00 surge station. Try to balance the functionality with the price. \$25.00 or \$30.00 should cover all your needs.

Three varieties of surge protection

Basic power strip - These are basic extension cord units with five or six outlets. Generally, these models provide little or no protection.



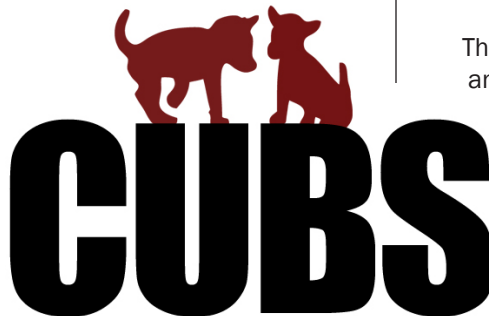
Advanced power strip - For \$15 to \$25 you can get a power strip surge protector with better ratings and extra features. Usually these will have indicator lights and phone connectors.

Surge station - These large surge protectors fit under your computer or on the floor. They offer superior voltage protection and advanced line conditioning. Most models also have an input for a phone line, to protect your modem from power surges, and may feature built-in circuit breakers. You can get one of these units for as little \$30, or you can spend upward of \$100 for a more advanced model.

No surge protector gives 100% protection, so back up your data often.

Backup and Recovery

Don't wait to start a data backup and recovery plan till it's too late to. All your hard work, photos and music could vanish in a blink of an eye. Backup services aren't just for desktop systems or networks anymore; your laptop has all the latest features like computer tracking software, and finger print recognition etc., but if your system is lost or stolen how will you recover hours or even years of important data?



CUBS is a safe and easy to navigate, encrypted online backup service. CUBS is our new Central Utility Backup Service that will give you piece of mind knowing your files are safe, secure, and easily retrievable from our remote location.

Home owners insurance may cover your equipment losses, but it doesn't help in retrieving your lost files, and no excuse will ease the pain of trying to recover your data. Don't let a fire, equipment failure, or a virus ruin your day. Keep your files safe with our CUBS. CUBS works with Windows, Mac, and Linux platforms quickly and easily.

- Automate your backup
- No more tapes to change out
- No more CDs to burn
- No more remembering when and where your last backup media may be
- Maintain your files in a secure off - site location
- Fast access to your encrypted files and No hidden or additional costs for file retrieval/restore

Download CUBS for Windows Now and call us for a free test account for 30 days! 505-832-4444. Information on the CUBS plan is available on our website.

IP Addresses

IP Address (Internet Protocol Address): http://en.wikipedia.org/wiki/IP_address - is a unique address that certain electronic devices use in order to identify and communicate with each other on a computer network utilizing the Internet Protocol standard (IP)-in simpler terms, a computer address. Any participating network device-including routers, switches, computers, infrastructure servers, printers, Internet fax machines, and some telephones-can have its own address that is unique within the scope of the specific network. Some IP addresses are intended to be unique within the scope of the global Internet, while others need to be unique only within the scope of an enterprise.

The IP address acts as a locator for one IP device to find another and interact with it. It is not intended, however, to act as an identifier that always uniquely identifies a particular device. In current practice, an IP address is not always a unique identifier, due to technologies such as dynamic assignment and network address translation. IP addresses are managed and created by the Internet Assigned Numbers Authority (IANA).

If someone asks you what your IP address is, there are many ways to find out, but the most fun is going to:

<http://www.whatismyip.com/>